

People Scrutiny Commission

Agenda



Date: Monday, 18 July 2016

Time: 10.00 am

Venue: Committee room, City Hall, College Green,
Bristol BS1 5TR

Distribution:

Councillors: Lesley Alexander, Gill Kirk, Jos Clark, Eleanor Combley, Brenda Massey, Cleo Lake, Celia Phipps, Liz Radford, Mark Brain, Anna Keen and Ruth Pickersgill

Copies to: , John Readman (Strategic Director - People), Hilary Brooks (Service Director, Care and Support - Children & Families), Netta Meadows (Service Director, Strategic Commissioning & Commercial Relations), Mike Hennessey (Service Director, Care and Support - Adults), Paul Jacobs (Service Director Education & Skills), Annette Jones (Interim Service Manager - Additional Learning Needs), Karen Blong (Policy Advisor), Lucy Fleming (Scrutiny co-ordinator), Claudette Campbell (Democratic Services Officer), Rachel Abba (DLT Support Manager)

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Date: Friday, 8 July 2016



Agenda

1. Welcome, introduction and safety information **10.00 am**

2. Apologies for absence

3. Election of Vice-Chair 2016-17

To elect the Vice-Chair of the commission for 2016-17.

4. Declarations of interest

To note any declarations of interest from councillors. They are asked to indicate the relevant agenda item, the nature of the interest and in particular whether it is a **disclosable pecuniary interest**.

Any declaration of interest made at the meeting which is not on the register of interests should be notified to the Monitoring Officer for inclusion.

5. Minutes of the previous meeting

To agree the minutes of the last meeting as a correct record.

(Pages 5 - 15)

6. Public forum

Up to 30 minutes is allowed for this item.

Any member of the public or councillor may participate in Public Forum. The detailed arrangements for so doing are set out in the Public Information Sheet at the back of this agenda. Public Forum items should be emailed to democratic.services@bristol.gov.uk and please note that the following deadlines will apply in relation to this meeting:-

Questions - Written questions must be received 3 clear working days prior to the meeting. For this meeting, this means that your question(s) must be received in this office at the latest by 5 pm on **12 July 2016**.

Petitions and Statements - Petitions and statements must be received on the working day prior to the meeting. For this meeting this means that your



submission must be received in this office at the latest by 12.00 noon on **15 July 2016**.

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|--|---|
| 7. Introductory presentation from the People Directorate Leadership Team | 10.10 am |
| 8. Annual business report
To consider the annual business report. | 10.55 am
(Pages 16 - 20) |
| 9. Introduction to Cabinet members
Introduction to Cabinet members:
Cllr Clare Campion-Smith – Cabinet member for People
Cllr Fi Hance – Cabinet member for City Health and Wellbeing
Cllr Claire Hiscott – Cabinet member for Education and Skills | 11.00 am |
| 10. Overview of the 2015-16 work programme | 11.15 am
(Pages 21 - 31) |
| 11. Mental health working group report
To consider the report of the Mental health working group. | 11.35 am
(Pages 32 - 42) |
| 12. Performance report for 2015-16 - Quarter 4
To consider the Quarter 4 performance report. | 11.55 am
(Pages 43 - 49) |
| 13. Discussion on scrutiny priorities | 12.15 pm |





Bristol City Council

Minutes of People Scrutiny Commission

Thursday 18th February 2016 @ 2pm

Scrutiny Members Present:-

Cllr Alexander(Chair), Cllr Watson, Cllr Morgan, Cllr Phipps, Jenny Smith, Cllr Joffe, Cllr Kirk.

Other Members:

Assistant Mayor Massey, Cllr Fodor, Cllr Negus, Cllr Denyar

Also in Attendance:

Mayor, George Ferguson; Dr Martin Jones Bristol CCG Chair;
Judith Brown - Expert Witness, John Swainston – Education Co-optee, Roger White – Education Co-optee; Tony Jones - Bristol CCG,

Officers in Attendance:-

John Readman – Strategic Director People; Nick Hooper – Service Director Strategic Housing; Paul Jacobs – Service Director Education & Skills; Joanna Roberts – Service Manager Strategy Commissioning. Tom Gilchrist – Service Manager Private Housing; Paul Sylvester – Service Manager; Annette Jones – Service Manager;

1. Apologies for Absence

Apologies were received from Cllr Glazzard

2. Public Forum

None

3. Declaration of Interest

Cllr Morgan declared membership on the Health & Wellbeing Board.

4. Minutes

Resolved:

That the Minutes of the meeting of the commission held on the 7th December 2015 be agreed as a correct record and signed by the Chair.

5. Action Sheet

The Action Sheet was noted.

6. Chair's Business –

- 111 Service – The Chair requested that members considered that in light of recent media reports on the performance of the 111 Service whether a partner meeting should be arranged. Members to feed back to Lucy Fleming.
- The recommendation arising from the sub group work on Mental Health to be circulated for Email sign off.
- The April meeting date for the review for the new hospital unit for South Gloucestershire to be emailed by Lucy Fleming.

7. Tackling Empty Homes and improving Privately Rented Housing

The Members of the People Commission were joined by the members of the Neighbourhood Scrutiny Commission to receive the report from Nick Hooper and Tom Gilchrist.

The Private Rented Sector.

The private rented sector in Bristol has grown significantly reflecting the growth in Bristol's popularity. With the rented sector meeting the needs of students and the younger more transient work force that is emerging.

The Private Housing team work to encourage Landlords to manage properties in an appropriate manner.

- Working with Landlords to raise standards following contact from tenants
- Promoting the West of England Rental Standards and endorsing the ACORN's Ethical Letting Charter
- Using available Legislation covering Houses in Multiple Occupation and extending the discretionary licensing scheme in Bristol

The first discretionary licensing scheme covering the Stapleton Road and Easton area were introduced in 2013. Resulting in improving conditions and management practices in the private rented sector in that area.

At the Cabinet meeting in February 2016 Cabinet agreed to extend additional & selective licensing to the wards of Eastville and St George West. The consultation process received comments from approximately 2248 individuals and organisations. The new scheme is to commence on the 1st July 2016 for a five year period.

In order for other areas to come into scope further detailed analysis would need to be done along with a minimum ten week consultation. The team has determined that approximately 15-25% of housing in most wards is privately rented. There are a number of wards that have up to 60% of stock available for private rental equating to approximately 30% of the properties across the city falling into the rental market.

The work programme for the team working in the Stapleton Road area included the requirement to visit all 1200 identified rental units to determine the true picture on the quality of these rental properties. The early results show vast improvement to living conditions for over 700 households who were found to be living in properties that failed to meet minimum housing standards.

The launch of the West of England Rental Standard Scheme in January 2016, sets the minimum standard that organisations and through them their members are required to maintain. The Standard will include a Code of Practice that landlords and agents must comply with including minimum property conditions and management practices.

Acorn Ethical Lettings Charter is expected to join the WoE Rental Standard in spring of 2016. Acorn aspires to encourage agents and landlords to sign up to a voluntary charter that outlines the requirement for properties to be of a decent standard; are managed satisfactorily; and that tenants are charged a fair rent for the accommodation.

The council has successfully bid to DCLG for 'Rogue Landlord' funding to pay for action to target poor landlords in Bristol. The project will target rogue landlords who let properties situated above cafes, restaurants and takeaway businesses that are often let without regard to the required decent homes standards.

The following comments were noted from the discussion that followed;-

- a. Members enquired whether the service had been able to determine future impact on the rental markets for tenants following the change to stamp duty payable on buy-to-let properties and second homes together with the additional tax payable on rental income.
- b. The service noted a rise in a number of properties being purchased to pre-empt the changes and believe that any tax increase will be passed on in rent to tenants.
- c. The funding awarded to support the work in respect of rogue landlords will focus on residential premises above shops that fail to meet the necessary housing standards.

- d. Members were informed that it is not possible for the council to hold a comprehensive list of all rental properties. Mandatory licensing of larger Houses in Multiple Occupation (HMOs) had resulted in 1500 such properties being identified to the council. The council is reliant on tenants making contact to identify properties that fall within the rental market.
- e. Members were informed that the service maintained a social media presence that allowed for sharing of information. Encouraging tenants to report concerns and for the service in turn to promote successful prosecutions. The service did not engage in the practice of naming and shaming landlords, other than post-prosecution, as it would be counterproductive.
- f. Members were keen to encourage the service to extend the powers under the additional license citywide but were informed that an authority could not declare an area larger than 20% as in need of additional licensing without first applying to the Secretary of State. Members to be advised when they can feed into future designation decision making process.
- g. Organisations signed up to the WoE rental standard accreditation badge are responsible for investigating tenant complaints to ensure that its members, be it landlords or agents meet the agreed standards set out in the Code of Practice.
- h. The accreditation badge can be adopted by Universities to improve standards for students by their service providers.
- i. Members were concerned that the Spring 2016 issue of the Private Landlord newsletter made no mention of the rental charter. Members were reassured that the WoE rental standards would be promoted and had a communication plan. Those to be initially targeted within the property market are organisations and agencies in the rental property market. When these bodies are accredited it follows that their client base will then follow.

Empty Properties

The report details the successful development of the targeted work completed, by the Empty Property Unit, to reduce the number of empty properties within the local authority area. Bristol compares well with other housing authorities in England out-performing all core cities with the numbers of empty properties below 1000 from a high of 2500 in 2008/09. The service has a targeted approach to the work involved in bring properties back into use. Although there is a high threshold before a Compulsory Purchase Order can be instigated the service pursues this at the rate of 5-10 per year.

The range of tools used in Bristol:

- No-Use-Empty Brand and communication plan
- Information and advice on renting

- Procurement for homelessness initiatives
- Leasing schemes
- Low cost loans
- Empty Dwelling Management Orders (EDMO)
- Compulsory Purchase Orders (CPO)
- Nuisance and enforced sale action throughout time

Three Stage escalating process:

- Stage 1 – properties vacant for up to 2 years are identified and contact made with owners to communicate available options on renovating and/or letting or selling.
- Stage 2 – properties vacant for 2-5 years. Following contact and advice and assistance failure to act consideration is given to EDMOs or CPO action.
- Stage 3 – properties vacant for 6 years or more fall into the CPO programme.

The following comments were noted from the discussion that followed.

- a. Members were informed that the legislation giving rise to the issue EDMO's that allows a local authority to apply for direct management of a property was cumbersome and ultimately resulted in any rental income from tenants over and above the initial cost to bring the property back into use be paid back to the owner. EDMO is only used in limited instances and where properties are in a decent condition.
- b. Members were assured that the service welcomed intelligence on empty properties and information could be directly shared with Tom Gilchrist by email and/or 0117 35 25010.
- c. The service projects that bringing empty homes back into use will attract approximately £1.1m from the government New Homes Bonus fund, for the current year. There will be future changes to the scheme that the government is currently consulting on that will be reported on when the changes are known.

Resolved:

- i. **That the report be noted.**

8. Update on Emergency Accommodation for People made Homeless

The Commission received a report from Paul Sylvester and Nick Hooper.

The service continues to manage the increasing numbers of people presenting as homeless and those in need of emergency accommodation as well as the rise in the numbers sleeping rough in Bristol. Reflective of the national upward trend.

Temporary accommodation (TA) is deemed to be accommodation provided under the homelessness legislation that is not settled accommodation i.e. social housing or private rented (12 month) tenancy. TA includes emergency accommodation paid for on a nightly basis. There are rough sleepers who fall outside the homelessness duty.

The data shows that as of 30th September 2015 there were approximately 524 households living in temporary accommodation where the Council have accepted a homelessness duty and in some cases where this is still being assessed. The majority of these households include children.

National data reveals that Bristol and Brighton have the fastest increase in private rent up by 8% in 2015. In some case evidence was available to show that landlords had moved tenants out to let to new tenants on higher rents. This is making it difficult for households living in temporary accommodation being able to afford the cost of rents in the private sector rental market.

The current forecast is that the council's gross spend on providing TA for the current financial year will be approximately £4.4million. The net spend for the authority is 50%, being the sum not covered by housing benefit and not covered by HB government subsidy.

The council provides homelessness pathway accommodation for single people with support needs with over 1000 units to support this need.

The service's new case management system allows for better management and tracking of households in TA. From 1st April 2016 a charge is to be introduced to households for utilities costs and encourage good budgeting practices.

The service manages in-house TA for families with a total of 35 units, the vast majority self-contained. There are a further 77 housing association properties available that are let on short term contracts for TA accommodation.

There is a procurement and service redesign project underway that aims to reduce costs and demand, throughout the authority (not just Housing Advice) and by South Gloucestershire, that use the same providers for emergency accommodation.

The following was noted from the discussion that followed;

- a. Members requested further breakdown of the statistics for children in households living in TA. **Action Paul Sylvester to report back.**
- b. Members discussed the use of alternative accommodation such as vacant NHS properties and empty city office blocks, for rough sleepers similar to action taken by Manchester. Smaller empty BCC properties are being source for longer term use by former rough sleepers.
- c. Members were informed that the service had a duty to children coming from the care system.

- d. The Preventing Homelessness Board oversees the service provision with the support of a working group and had taken steps with a sub-group to look at the health issues arising from this group of service users.

Resolved:

That the report be noted.

9. Future Scrutiny of the Learning City Board

The Commission received a report from Paul Jacobs on the Learning City Board and future reporting mechanism to Scrutiny members. The proposal was for an annual report on key decisions taken by the Mayor at the Board to be taken to scrutiny.

The Board established in early 2015 to create strong governance for learning across the City establishing four Challenge Groups to address specific themes:

- Learning in Education
- Learning for and in Work
- Learning for Everyone
- Learning for Life

The following was noted from the discussion that followed.

- a. Members enquired as to whether there should be a Learning for Health theme to connect with the work being done by the Health and Well Being Board.
- b. Members considered that an annual report to scrutiny would be effective and work on similar lines of the reporting mechanism for the work of the Health and Well Being Board. **Action: Scrutiny to add to the future work programme.**
- c. Members discussed a conference and/or scrutiny day on themed on the principles of the Learning City, viewing it as an opportunity for Members and partners to meet and input into the principles. **Action: Scrutiny officer to note the request for future work programme.**

Resolved:

- i. **That the presentation and report be noted.**
- ii. **That the report would become a part of the scrutiny work programme.**

10. Health & Wellbeing Board Work Programme

The Commission received a report from Dr Martin Jones and Mayor, George Ferguson to inform the scrutiny commission about the work of the Health and Wellbeing Board for 2015/16 and planning for 2016/17.

The key functions of the Board as directed by the Social Care Act 2012:

- Produce and up-date the Joint Strategic Needs Assessment
- Produce and implement a Joint Health and Wellbeing Strategy
- To promote integration
- To produce and up-date a Pharmaceutical Needs Assessment

However, in Bristol we have extended the remit of the Board, by changing the constitution, to enable the Mayor to take Key Decisions at the Board, rather than at Cabinet.

The Key Decisions taken since June 2015 by the Mayor;

- Phase 3 of Extra Care Housing
- Care Homes Re-commissioning
- Children's Community Health Services Re-commissioning
- Sexual Health Services Re-commissioning

Looking Forward 2016/2017

The Board looking to review membership during April 2016 to consider the approaches received from a number of organisations.

The following was noted from the discussion.

- a. Members shared that the Board would benefit from participation from Avon & Somerset Constabulary. The Board would input into the victim support work undertaken by the constabulary and could aid the areas of mental health and alcohol mis-use that drives many areas of crime & disorder. Members suggested that consideration should be given to representatives from Young & Older people organisations.
- b. Members were informed that the Board worked jointly with Safer Bristol Board on matters arising from alcohol misuse and social nuisance. Pursuing solutions such as minimum pricing for sale of alcohol and ways to manage the consequence of young people drinking before going out in the evening.
- c. The Board had considered the benefit of social prescribing to support prevention and wellbeing. Focusing on self-care and self-management to support the consequence of limited budgets within social care. Consideration given to replacing prescribing traditional medication with prescribing exercise classes and other social intervention activities. Such change requires a redistribution of budgets and a communication strategy to support the move to social prescribing.
- d. Members were concerned that the issues of social inequality and isolation being experienced by certain sections of the community may be overlooked. The Board continued to investigate and support health and wellbeing in areas

of deprivation. The leading issue being the quality of life as opposed to the length of life.

- e. The Board acknowledged that with numerous health providers, service users were often impacted by the many request to share information at each interaction between providers. The single assessment point of contact would go some way to satisfy service users and improve outcomes.

Resolved

- i. **That the report was noted with a further update would be brought back in the next municipal year.**

11. Meeting the needs of Pushed Out Learners – Alternative Learning Provision (ALP)

The Commission received a report and presentation from Paul Jacobs and Joanna Roberts and Annette Jones.

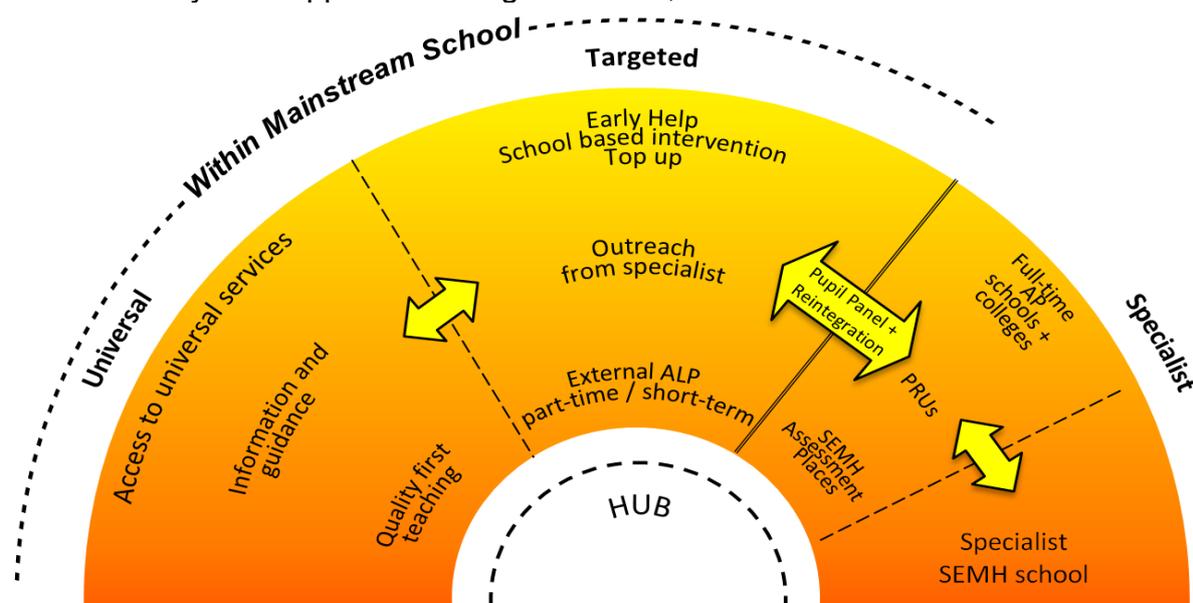
The phrase 'Pushed Out Learners' although provocative the intention is to encourage conversation on the subject about students whose behaviour often results in exclusion. These students are at the edge of education and often have additional social emotional or mental health difficulties (SEMH). The LA must provide suitable alternative education for these students.

The report concerns the re-commissioning of the service provision. The report outlines the approach that to be taken before market providers are sought.

The re-commissioning process aspires to divert funds to support programmes to prevent exclusion. The alternative learning provision (ALP) must be of good quality and measured, putting the student in the right setting that support their pathway for development.

The LA has a duty to track all students, not in education, employment or training and those subject to part-time education schemes. Managing student data aids understanding of where students are and allows attendance to be recorded. There remains a strong link between students caught up in child sexual exploitation and not in formal regularly education.

The Whole System Approach – diagram below;



The new system approach supports a unified pathway for students with SEMH, recognising the need for a personalised approach for each student. Work with schools to be undertaken to establish area-based pupil inclusion panels, administered by the LA and chaired by a head-teacher. An ALP hub to be developed to support and administer the panels to carry out commissioning and quality assurance for both the LA and Bristol schools.

The new approach covers the following;

- Partnership – taking collective responsibility for ‘pushed out’ learners
- Pathway – developing a unified SEMH pathway to help improve outcomes for students
- Process – improving the quality of provision through effective commissioning & support
- Provision – sufficient flexible and responsive local provision
- Participation – listening to pupils and parents and using their views to shape services

The following was noted from the discussion that followed.

- a. Members were informed that the Hospital Education service stood apart from the provision for pushed out learners. The report focused on the programme and service provision for those with behaviour issues.
- b. Further explanation provided on how a student would progress through the service as demonstrated by the windscreen diagram. The pupil inclusion panel would assume responsibility for students supported progression and return to formal education with the necessary support to ensure the proper application of available resource.

- c. The programme relies on good quality service providers managed by the ALP hub and on schools engaging in the process. Data sharing amongst school at pupil inclusion panels will allow support to the school and determine the best behaviour intervention. There are sometimes disagreement with parent/carers about the best education setting to support good outcome for a student.

- d. The service aspires to balance service provision in each of the three areas of Bristol to minimise the need for students to travel to another area for support.

- e. Funding from central government is reducing particularly for post 16 and early years learners with additional learning needs. Funding in many cases is retrospective and on a case by case basis. Work is being done nationally on the issue with the department of education and negotiations amongst schools about financing this provision is an ongoing process.

Resolved:

- i. **That the Commission noted the presentation.**

The meeting ended at 16:58

CHAIR

People Scrutiny Commission 7 July 2016



Report of: Interim Service Director, Legal & Democratic Services

Title: People Scrutiny Commission Annual Business Report 2016/17

Ward: N/A

Officer Presenting Report: Claudette Campbell
Contact Telephone Number: 0117 92 22342

Recommendations

1. To note the commission's terms of reference;
2. To confirm the meeting dates for the commission in 2016/17.

The significant issues in the report are:

As set out in text boxes below.

Policy

1. N/A

Consultation

2. Internal
N/A

3. External
N/A

Context

4. N/A

Proposal

5. N/A

Other Options Considered

6. N/A

Risk Assessment

7. N/A

Public Sector Equality Duties

8. Before making a decision, section 149 Equality Act 2010 requires that each decision-maker considers the need to promote equality for persons with the following “protected characteristics”: age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation. Each decision-maker must, therefore, have due regard to the need to:
- i) Eliminate discrimination, harassment, victimisation and any other conduct prohibited under the Equality Act 2010.
 - ii) Advance equality of opportunity between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to --
 - remove or minimise disadvantage suffered by persons who share a relevant protected characteristic;
 - take steps to meet the needs of persons who share a relevant protected characteristic

that are different from the needs of people who do not share it (in relation to disabled people, this includes, in particular, steps to take account of disabled persons' disabilities);

- encourage persons who share a protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.
- iii) Foster good relations between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to –
- tackle prejudice; and
 - promote understanding.

Context and Proposal

Terms of Reference of the commission

At its meeting on 31 May, 2016 Full Council established this commission with the following terms of reference:

PEOPLE SCRUTINY COMMISSION

Terms of Reference

Overview

The role of the commission is the overview and scrutiny of matters relating to the People directorate including care provision, housing solutions, child and family support, education and skills, health (including the statutory health function) and strategic commissioning.

Functions

1. To ensure that overview and scrutiny directly responds to corporate and public priorities, is used to drive service improvement, provides a focus for policy development and engages members of the public, key stakeholders and partner agencies.
2. To develop an annual work programme within the total of ten meetings per year allocated to the Commission which concentrates on limited areas for in depth review (including the use of time limited task and finish groups to facilitate this e.g. Select Committees, Working Groups, Inquiry Days) using the following framework:
 - (a) Scrutiny of corporate plans and other major plan priorities with particular reference to those areas where targets are not being met or progress is slow;
 - (b) Input to significant policy developments or service reviews;

(c) Review and scrutiny of decisions made, or other action taken in connection with the discharge of any functions which are the responsibility of the Mayor/Executive, functions which are not the responsibility of the Executive, and functions which are the responsibility of any other bodies the Council is authorised to scrutinise.

3. To make reports and recommendations to Full Council, the Mayor/Executive and/or any other body on matters within their remit and on matters which affect the authority's area or the inhabitants of that area and to monitor the response, implementation and impact of recommendations.

4. To work in collaboration with the Mayor/relevant Executive Member and receive updates from that member on key policy developments, decisions taken or to be taken and progress against corporate priorities.

5. To report on a quarterly basis to the Overview and Scrutiny Board on progress against the work programme and on any recommendations it makes.

In relation to membership, in addition to the councillors appointed, there is provision for statutory co-optees for education matters (names to be confirmed) -

- 1 Church of England diocese representative
- 1 Roman Catholic diocese representative
- 2 parent governor representatives

The Commission is asked to note its terms of reference as agreed by Full Council (recommendation 1)

Dates and times of meetings.

Dates for meetings in 2016/17 are recommended as follows:

10.00 am	26 September 2016
2.00 pm	20 October 2016
10.00 am	24 November 2016
2.00 pm	19 December 2016
10.00 am	23 January 2017
2.00 pm	20 February 2017
10.00 am	27 March 2017
10.00 am	28 April 2017
10.00 am	5 June 2017

The commission is asked to confirm its meeting dates in 2016/17 (Recommendation 2)

Legal and Resource Implications

Not applicable.

Appendices:

None

LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

Background Papers:

None.

Scrutiny Work programme – 2015 / 16

Cross cutting items are highlighted

	OSM	Business Change	Place	Neighbourhoods	People
Page 21		<ul style="list-style-type: none"> • Social Value – <i>the draft outcomes from the Inquiry Day of 20th April 15</i> • Performance Report – <i>regular update</i> • Directorate Risk Register – <i>regular update</i> 	<p>Informal Briefing: Transport – <i>Early off-line briefing to determine February item. To include transport poverty (possible item for future Scrutiny).</i></p>	<ul style="list-style-type: none"> - Presentation - Further timeline to be determined • Voluntary and Community Sector Grants Prospectus - Vision and Principles • Tackling ASB in Parks and Green Spaces Progress Report - Follow-up to Inquiry Day in Nov 2014 <ul style="list-style-type: none"> • Waste (update suggested by Strategic Director) 	<ul style="list-style-type: none"> • business report 2015/16 People • Scrutiny work programme 2015/16 • Employment and skills strategy • Re-commissioning of care home services • Community support services commissioning • Information report - Performance monitoring.
August				<p>Meeting date – 17/08/15 Ref – NHDS 08/15</p> <ul style="list-style-type: none"> • Libraries of the Future - scrutiny of Cabinet proposals • Waste – verbal update from the spokespersons 	

Scrutiny Work programme – 2015 / 16

Cross cutting items are highlighted

	OSM	Business Change	Place	Neighbourhoods	People
					<ul style="list-style-type: none"> • Risk Register • Integrated Education & Capital Strategy • Update on Kids Company.
<p>October</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 23</p>	<p>Extraordinary Meeting;</p> <p>Meeting date – 1st October Ref – OSMB 09(b)/15</p> <ul style="list-style-type: none"> • The Arena – update • ELENA Programme – update report (note that the Cabinet agreement that the PWC Due Diligence report will go to a Member briefing on 10th September) • Youth Select 	<p>Meeting date – 19/10/15 Ref – BC 10/15</p> <ul style="list-style-type: none"> • Single Change Programme – regular update • Budget Assumptions 	<p>Housing Inquiry Day – see Neighbourhoods</p>	<p>Meeting date – 16/10/15 Ref – NHDS 10/15</p> <ul style="list-style-type: none"> • Tackling ASB in Parks and Green Spaces - follow up to Inquiry Day in Nov 2014 • Housing Management Board Business Plan* • Waste Strategy • Libraries of the Future – progress report <p>Housing Inquiry Day: - Cross Scrutiny - Land use - Homes Commission</p>	<p>Housing Inquiry Day – see Neighbourhoods.</p>

Scrutiny Work programme – 2015 / 16

Cross cutting items are highlighted

	OSM	Business Change	Place	Neighbourhoods	People
	Committee Work Programme – to identify areas of common interest. <i>Note – will be addressed via the Work Programme discussion.</i>			<ul style="list-style-type: none"> - Joint Spatial Plan - Affordable Housing - Changes in Housing Policy 	
<p>November</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 24</p>	<p>Extraordinary Meeting;</p> <p>Meeting date – 26th November Ref – OSMB 11/15</p> <ul style="list-style-type: none"> • Establishing the Companies 	<p>Meeting date – 16/11/15 Ref – BC 11/15</p> <ul style="list-style-type: none"> • Welfare Reform – update (including benefits processing) • Income Generation - A Review of the Strategic Approach. <i>Note – this paper could lead to a broad piece of work (provisional Inquiry Day).</i> 	<p>Meeting date – 19/11/15 Ref – PLA 11/15</p> <p>Income Generation and Cost Savings;</p> <ul style="list-style-type: none"> - Place budget - Property investment side - Address scenarios - Statement of Investment - Investment Property Management - Services in Place - Approach to Choices <p>(Invite Business Change Scrutiny)</p>	<p>Meeting date – 23/11/15 Ref – NHDS 11/15</p> <ul style="list-style-type: none"> • Bristol Waste Company performance report • Resource Strategy • Libraries of the Future - progress report • Tackling ASB in Parks and Green Spaces • Health and Social Care Needs of Children and Young People (People Councillors invited to attend for this item). 	<p>Meeting date – 02/11/15 Ref – PLE 11/15</p> <ul style="list-style-type: none"> • The Care Act 2014 – implementation update • Emergency Duty Social Work Team • Care Quality Commission Update • Corporate Parenting Strategy and Pledge to Children in Care and Care Leavers <p>Neighbourhoods Scrutiny -</p> <ul style="list-style-type: none"> • Health and Social Care Needs of

Scrutiny Work programme – 2015 / 16

Cross cutting items are highlighted

	OSM	Business Change	Place	Neighbourhoods	People
					Children and Young People.
December		<p>Meeting date – 14/12/15 Ref – BC 12/15</p> <p>First of two budget meetings;</p> <ul style="list-style-type: none"> Budget Scrutiny – Business Change and People. Transitional move of Phoenix Court to Temple Street 	<p>Meeting date – 10/12/15 Ref – PLA 12/15</p> <ul style="list-style-type: none"> The Case for Culture – Inquiry Day; Internal External – ACE (ask ACE about their future) Wider Cultural Industry Financing / funding Industry Economic and Social impact Culminating in report to Full Council – investment in the City <p><i>Note: The Business Change and Resources Scrutiny Commission have expressed an interest in the financial returns of cultural investment.</i></p>	<p>Meeting date – 18/12/15 Ref – NHDS 12/15</p> <ul style="list-style-type: none"> Food Housing Inquiry Day – outputs (Place / People councillors invited to attend) Performance – report back from Chair’s conversation re; performance information presented to Scrutiny 	<p>Meeting date – 07/12/15 Ref – PLE 12/15</p> <ul style="list-style-type: none"> The Integrated Education & Capital Strategy - Place Councillors invited to attend Bristol Annual Education Performance – All Key Stages Children Services Improvement Plan Adult Care Community Support Services Re-Commissioning Review of Short-breaks services for Disabled Children – All Councillors invited to attend Information Item – Performance Monitoring.

Scrutiny Work programme – 2015 / 16

Cross cutting items are highlighted

	OSM	Business Change	Place	Neighbourhoods	People
					Working group date – 08 /12/15 Ref – PLEMH 12/15 (1of2) New Mental Health Services Working Group 1
January		<p>Meeting date – TBC Ref – BC 01/16(a)</p> <p>Second of two budget meetings;</p> <ul style="list-style-type: none"> Budget Scrutiny - Place and Neighbourhoods 	<p>Meeting date – 21/01/16 Ref – PLA 01/16</p> <ul style="list-style-type: none"> Energy; <ul style="list-style-type: none"> -Warm up Bristol -Energy Services -Climate Change and Energy Security Framework -District Heating Quarterly Performance Report Directorate Risk Register 	<p>Meeting date – 11/01/16 Ref – NHDS 01/16</p> <ul style="list-style-type: none"> Voluntary and Community Sector Grants Prospectus Libraries of the Future – progress report Sexual Health Re-Procurement (People Councillors invited to attend for this item) Performance Information (Q2) Trees. 	<p>Meeting date – 11/01/16</p> <p>Informal briefing - Bristol Annual Education Performance – All Key Stages – People and Place Scrutiny Commission Councillors.</p>
Page 26		<p>Meeting date – 18/01/16 Ref – BC 01/16(b) - CANCELLED</p>			

Scrutiny Work programme – 2015 / 16

Cross cutting items are highlighted

	OSM	Business Change	Place	Neighbourhoods	People
Page 27	<p>Meeting date – 04/02/16 Ref – OSMB 02/16</p> <ul style="list-style-type: none"> Quarterly Performance Report – <i>regular update plus discussion regarding approach going forward</i> Work Programme 15/16 – <i>standing item – to include discussion regarding plans for 16/17 and beyond</i> Resolution Tracking – <i>standing item</i> Devolution and the Strategic Review of Governance 	<p>Meeting date – 15/02/16 Ref – BC 02/16</p> <ul style="list-style-type: none"> Performance Report Q2 – regular update Directorate Risk Register – regular update Quarter Two Financial Report 15/16 - regular update Social Value Policy and Toolkit 	<p>Meeting date – 11/02/16 Ref – PLA 02/16</p> <p>Transport Themed Meeting; Focusing on:</p> <ul style="list-style-type: none"> Transport Poverty - including health issues provision /access to / barriers social / financial cost of travelling & transport access to employment sites Supported Bus Services Consultation Community Transport RPS Financial Up-Date (information item) 	<p>Meeting date – 22/02/16 Ref – NHDS 02/16</p> <ul style="list-style-type: none"> Waste and Resource Management Strategy Supermarkets - dealing with waste <p>The bullet points below are FYI – this People meeting is happening on 18/02/16</p> <p>Joint item with People, hosted by People;</p> <ul style="list-style-type: none"> Health and Wellbeing Board Work Programme. 	<p>Date – 1st Feb 2016 Ref – PLEMH 06/16 (2of2)</p> <ul style="list-style-type: none"> Mental Health Working Group 2 <p>Date – 4th Feb 2016 Ref – PLE EY</p> <ul style="list-style-type: none"> Workshop - Children Centres - Strengthening integrated working in Early Years – (Neighbourhood Councillors invited to attend) <p>Meeting date – 18/02/16 Ref – PLE 02/16</p> <ul style="list-style-type: none"> Tackling Empty Homes and Improving Privately Rented Housing - Joint Item with Neighbourhood

Scrutiny Work programme – 2015 / 16

Cross cutting items are highlighted

	OSM	Business Change	Place	Neighbourhoods	People
Page 28					<ul style="list-style-type: none"> • Scrutiny Commission Members • Update on Emergency Accommodation for People made Homeless • Future Scrutiny of the Learning City Board • Health & Wellbeing Board Work Programme -Joint Item with Neighbourhood Scrutiny Commission Members • Meeting the needs of 'Pushed Out' Learners - Alternative Learners Provision

Scrutiny Work programme – 2015 / 16

Cross cutting items are highlighted

	OSM	Business Change	Place	Neighbourhoods	People
<p>March</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 29</p>	<p>Meeting date – 02/03/15 Ref – OSMB 04/16</p> <ul style="list-style-type: none"> Green Capital – In-depth Review Resolution Tracking – <i>standing item</i> Process Regarding Exempt Reports 	<p>Meeting date – 14/03/15 Ref – BC 03/15</p> <ul style="list-style-type: none"> Quarter Three Financial Monitor Report – <i>regular update</i> Performance Report Q3 – <i>regular update</i> Under Occupancy Charge (short information item on implications of recent High Court decision) Income Generation Item – (following the November reports to Business Change and Place Scrutiny) To include outcomes of KPMG Report Paperless Meetings – short report on future plans 	<p>Meeting date – 17/03/16 Ref – PLA 03/16</p> <ul style="list-style-type: none"> Economic Development Strategic Economic Plan (SEP) <ul style="list-style-type: none"> Scrutinise priorities Is budget well spent? High level overview Include Temple Meads <p><i>What is the approach to Economic Development and is it effective?</i></p> <ul style="list-style-type: none"> Property Portfolio (detail TBC) <ul style="list-style-type: none"> Assets / Income /Investments Property & Land / value /costs/ income Vision Culture Inquiry Day Report Quarterly Performance Report (3rd) 	<p>Meeting date – 21/03/16 Ref – NHDS 03/16</p> <ul style="list-style-type: none"> New Active Sports Partnership - tracking progress Libraries of the Future – progress report <p>Waste</p> <ul style="list-style-type: none"> Bristol Waste Company Performance Report Work Plan for decision on BWC in July 2016 Waste Inquiry Day Action Plan Examples of changed practice following inquiry day 	

BRISTOL CITY COUNCIL

People Scrutiny Commission

18th July 2016

Report of: Andrea Dell, Service Manager, Policy, Scrutiny, Research and Executive Support

Title: Report and Recommendations of the People Scrutiny Commission 2015/16 Mental Health Working Group.

Ward: Citywide

Report presented by: Councillor Lesley Alexander, Chair of the People Scrutiny Commission Mental Health Working Group.

Contact Telephone Number: For queries contact Karen Blong, Policy Advisor, Scrutiny – 0117 92 23319

RECOMMENDATIONS

It is recommended that the People Scrutiny Commission:

1. Formally agree the report and the recommendations within. Following formal ratification Officers will be asked to create an action plan which will be monitored by the People Scrutiny Commission.
2. Refer the report to the Health and Wellbeing Board for discussion.
3. Note that the Cabinet accepted the report recommendations on the 4th July 2016.

Summary

The People Scrutiny Commission opted to undertake a review of mental health services as part of their work programme for 15/16 in order to ascertain whether there were additional opportunities to raise the profile of mental health issues and join up provision citywide.

Due to the scale of provision the work focused mainly on adult mental health services and did not specifically address dementia, which was the focus of a number of existing priorities.

The significant issues in the report are:

The report at Appendix A.

Policy

1. i. The previous Mayor of Bristol, George Ferguson identified 'A healthy and caring Bristol' as one of his six priorities. Mental wellbeing was noted as being particularly important.

ii. The election manifesto of Mayor Marvin Rees identifies Health and Wellbeing as a priority (to view the full manifesto click [here](#)):

'We believe that good health shapes all aspects of life in the city, and that it is as important to look after mental health as it is to ensure physical wellbeing'.

The Cabinet have indicated they will prioritise mental health going forward.

Consultation

2. Internal

Colleagues in the Clinical Commissioning Group and relevant Officers from the People and Neighbourhood Directorate were consulted on the report recommendations.

Context

3. In 2015/16 the People Scrutiny Commission identified issues around mental health as a high priority and it was agreed that a working group would be the appropriate forum for the discussion.

The working group was formed from the People Scrutiny Commission Members, chaired by Councillor Lesley Alexander – Chair of the People Scrutiny Commission 2015/16. Councillor Brenda Massey, Assistant Mayor for People 2015/16 was also invited to attend.

The Public Health Directorate is located in the Neighbourhoods Directorate. Due to the cross over with Public Health the Chair of the Neighbourhoods Scrutiny Commission was invited to attend the working group meetings and has been consulted on the final report.

Working Group 1 – 08 12 15

Colleagues from a range of service areas were invited to present information on services available in Bristol. The agenda is appended to the final report.

Working Group 2 – 01 02 16

Members were provided with detailed information on the services provided in one area of Bristol - Lawrence Hill. The agenda is appended to the final report.

The full recommendations from the Working Group are found in section 4 of the final report. The headline findings can be summarised as follows;

1. There was a need to develop a Mental Health Strategy for the whole city and enhance partnership working.
2. There were a number of quick wins that the City Council could do to raise the profile of mental health at local and national level.
3. Additional steps should be taken to increase communication around the full range of mental health services available and how they could be accessed.

The final report will be presented for consideration to the following:

- The Mayor and Cabinet – 4th July 2016*
- The People Scrutiny Commission – 18th July 2016
- The Health and Wellbeing Board – 10th August 2016.

*The working group report was approved informally by the 2015/16 Members of the People Scrutiny Commission. In order to expedite the implementation of the recommendations the report was presented to the Mayor and Cabinet prior to formal ratification at a People Scrutiny Commission meeting. The Mayor and Cabinet welcomed the report and all recommendations were accepted.

Once the recommendations are formally accepted an action plan will be created to consider the practical implications and potential impact on policy. The action plan will be monitored by the People Scrutiny Commission.

Proposal

4. It is recommended that the People Scrutiny Commission:
 1. Formally agree the report and the recommendations within.
Following formal ratification Officers will be asked to create an action plan which will be monitored by the People Scrutiny Commission.
 2. Refer the report to the Health and Wellbeing Board for discussion.
 3. Note that the Cabinet accepted the report recommendations on the

4th July 2016.

Other Options Considered

5. None.

Risk Assessment

6. Not applicable

Public Sector Equality Duties

7 Before making a decision, section 149 Equality Act 2010 requires that each decision-maker considers the need to promote equality for persons with the following “protected characteristics”: age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation. Each decision-maker must, therefore, have due regard to the need to:

- i) Eliminate discrimination, harassment, victimisation and any other conduct prohibited under the Equality Act 2010.
- ii) Advance equality of opportunity between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to --
 - remove or minimise disadvantage suffered by persons who share a relevant protected characteristic;
 - take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of people who do not share it (in relation to disabled people, this includes, in particular, steps to take account of disabled persons' disabilities);
 - encourage persons who share a protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.
- iii) Foster good relations between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to –
 - tackle prejudice; and
 - promote understanding.

None at this stage

Legal and Resource Implications

Legal

None

Financial

None at this stage

Land

Not applicable.

Personnel

Not applicable.

Appendices:

Appendix A – Report of the People Scrutiny Mental Health Working Group.



BRISTOL OVERVIEW AND SCRUTINY

Report of the People Scrutiny Mental Health Working Group

February 2016



1. Executive Summary

Bristol City Council's Scrutiny function plays a key role in helping the Mayor to develop policies that will improve services for citizens. The People Scrutiny Commission opted to undertake a review of mental health services as part of their work programme for 15/16 in order to ascertain whether there were additional opportunities to raise the profile of mental health issues and join up provision citywide.

It was agreed that due to the scale of provision, this piece of work would focus mainly on adult mental health services, and would not specifically address dementia, which was the focus of a number of existing priorities.

The full recommendations from the Working Group can be found in section 4 of this report, but the headline findings can be summarised as follows;

1. There was a need to develop a Mental Health Strategy for the whole city and enhance partnership working.
2. There were a number of quick wins that the City Council could do to raise the profile of mental health at local and national level
3. Additional steps should be taken to increase communication around the full range of mental health services available and how they could be accessed

2. Background and Context

There is growing awareness regarding the scale of mental health issues and the myriad of problems that can occur when conditions are left untreated. This has led to a nationwide initiative to improve both prevention and care.

Mental health services have gone through a radical transformation over the past 30 years. A model of acute and long-term care based on large institutions has been replaced by one in which most care is being provided in community settings by multidisciplinary mental health teams. These teams support most people in their own homes but have access to specialist hospital units for acute admissions and smaller residential units for those requiring long-term care.

Mental health services in Bristol are overseen by the City Council in conjunction with the Clinical Commissioning Group (CCG) and NHS England. In the spring of 2011, NHS Bristol, with the support of the then shadow Bristol CCG, took the decision to re-commission Bristol's mental health services following feedback from patients, primary care professionals and clinicians. The new mental health services were co-designed with all key stakeholders with the overarching objective of promoting quicker access to support and whole person approached care.

In November 2013, the Mayor launched his vision for the city and identified 'A healthy and caring Bristol' as one of his six priorities, highlighting mental wellbeing as a particular priority.

The People Scrutiny Commission felt it was timely to take a detailed look at services around mental health and opted to hold two workshop sessions where they could learn more about the range of provision available and identify any opportunities for change. One of these workshops focussed on the Lawrence Hill area of the city as a case study, which proved to be

an effective way to gain a deep understanding of how services fit together in one area.

Public Health is located within the Neighbourhoods Directorate and the Chair of the Neighbourhoods Scrutiny Commission was invited to attend the working group meetings. Full details of the programmes for each of the Working Groups can be found at Appendix 1.

3. Background Papers

A pack of information was provided to all attendees in advance of the event, which included a broad range of relevant reports to help delegates to prepare. The papers detailed key facts and figures regarding the local housing situation and also Bristol City Council's relevant policies and frameworks. The full papers can be found by following the web link below;

Web link – [Background Papers](#)

4. Recommendations

The People Scrutiny Commission identified the following recommendations;

A Strategy for the City and Partnership Working;

- R1 - Develop a Mental Health Strategy for the city, including a focus on public mental health and wellbeing, and ask the Health & Wellbeing Board to consider this as a priority within its Strategy refresh process. The strategy should take into account other recent data and intelligence.
- R2 - Use the Mental Health Strategy as the mechanism to strengthen relationships with key partners including the Police and the Universities. One specific example was that the Health & Wellbeing Board should be asked to add representation from Avon & Somerset Constabulary to its membership.
- R3 - Bristol City Council to facilitate a mental health summit for Bristol to bring all key partners together to identify gaps in provision and opportunities for additional joined up working. This could take place on 10th October 16 to coincide with International Mental Health Day.
- R4 - Avon & Somerset Constabulary to be invited to work with Bristol City Council's scrutiny function to monitor the appropriateness of use of the S316 Suite (accommodation used for those admitted or detained on mental health grounds).
- R5 – A review of the support available for the voluntary sector to be undertaken to develop a whole city approach and link all partners together and maximise opportunities, particularly for those providing social prescribing services. Where new initiatives are successful best practice should be shared more effectively.

Opportunities for the City Council

- R6 - Bristol City Council to use its influence to press for changes regarding national policy in respect of mental health by lobbying the government to introduce statutory Personal Social and Health (PHSE) teaching in schools.

- R7 - Schools to be encouraged to purchase the Jigsaw teaching resource (for PHSE) and work towards gaining the Mayor's Award for Excellence as a Health Improving School.
- R8 – The City Council's Overview and Scrutiny Management Board to be asked to make provision for scrutiny of mental health services city wide and across all related areas to take place at least annually. The holistic approach should include health and public health, but also other services such as planning, housing, pollution control and transport etc.
- R9 - The Mayor and elected Members to be asked to sign up to;
 - The Local Authority Mental Health Challenge (<http://www.mentalhealthchallenge.org.uk>) thus becoming a champion for mental health across the area; and
 - Time to Change (<http://www.time-to-change.org.uk>) which is the campaign to challenge mental health stigma and discrimination.
- R10 - Recognise the positive relationship between adult learning and mental health and recommend that the Learning City Partnership develop a targeted programme linking education, employment and training.

Communication and Increasing Access to Services

- R11 – Renew approaches towards communication regarding mental health services across all providers, including web resources but should include traditional hard copies to reach all audiences.
- R12 – Develop a social prescribing pathway to enable residents to access services from voluntary and community groups, and promote the benefits amongst both potential service users and providers, including the Neighbourhood Partnership Wellbeing Grants Panels.
- R13 – Produce commissioning guidance for safe use of mindfulness for use in schools, workplaces and communities.

5. Next Steps

The draft report will be formally ratified at the first meeting of the People Scrutiny Commission in the 16/17 municipal year, before being referred to meetings of the Cabinet and the Health & Wellbeing Board. Where recommendations are accepted by the Mayor, an action plan for implementation will be produced and monitored by the Scrutiny Commission as appropriate.

6. Appendices

Appendix 1 – Working group 1 agenda front sheet

Appendix 2 – Working group 2 agenda front sheet

Appendix 3 – Web link to papers - [Mental Health Working Groups Agendas and Presentations.pdf](#)

Bristol City Council Overview and Scrutiny – Working Group

Mental Health Services in Bristol

8th December at 9.15 am

Brunel House, St George's Road, Bristol BS1 5UY.

Agenda

9.15 am Refreshments

9.30 am Introductions by Cllr Lesley Alexander, Chair of the People Scrutiny Commission

9.35 am Update from Public Health (30 mins)

Leonie Roberts - Consultant in Public Health

10.05 am Question and Answers (15 mins)

10.20 am Bristol Mental Health – new mental health services in Bristol (45 mins)

Catherine Wevill, Programme Manager MH and LD - Bristol Clinical Commissioning Group and Will Hall, System Clinical Leader, Bristol Mental Health

11.05 am Questions and Answers (20 mins)

11.25 am Refreshment break (15 minutes)

11.40 am Care Management and Commissioning (10 mins)

Sue Waring, Service Manager

11.50 am Questions and Answers (10 mins)

12.00 pm Employment, Skills and Learning (20 mins)

Jane Taylor, Employment and Skills Service Manager & Jenny Wilkes, Team Leader - Recruitment and Innovation

12.20 pm Questions and Answers (15 mins)

12.35 pm Discussion and Planning for Working Group 2 (25 mins)

1 pm End



Bristol City Council Overview and Scrutiny – Working Group (Part 2)

Mental Health Services in Bristol – A Detailed Look at Lawrence Hill

1st February 2016 at 10am

Brunel House, St George's Road, Bristol BS1 5UY.

Agenda

- 9.45 Refreshments
- 10.00 Introduction to the session – including a summary of the first workshop (Sue Waring)
- 10.05 Demographics of Lawrence Hill and how it compares to other parts of the city (Leonie Roberts)
- 10.20 Mindfulness (Kate Conlan)
- 10.35 Social Prescribing (Leonie Roberts)
- 10.45 Overview of services provided;
- Health (CCG/Bristol Mental Health) – 10.45 to 10.55
 - Schools (Julie Colthard) – 10.55 to 11.05
 - Learning (Jane Taylor/Jenny Wilkes) – 11.05 to 11.15
 - Community Based (Mohammed Elsharif) – 11.15 to 11.25
 - Police (Chief Inspector Rowlands) – 11.25 to 11.35
- 11.35 Comfort Break
- 11.45 Community Access Support Service (CASS) – Monira Chowdhury
- 12.00 Case Studies;
- Elaine Flint and Rhian Loughlin, Wellspring - 12.00 – 12.30
- 12.30 Discussion – Q&A and an opportunity for Members to consider any recommendations
- 13.00 Close



People Scrutiny Commission

18th July 2016



Report of: Strategic Director - People

Title: Performance Report for 2015/16 Q4

Ward: Citywide

Officer Presenting Report: John Readman, Strategic Director - People

Contact Telephone Number: 0117 903 7960

Recommendation

To note:

– the People Performance Report for 2015–16 Q4

Summary

The report and appendices are a summary of the main areas of progress towards the delivery of the Corporate Plan 2014–17.

The significant issues in the report are:

The most significant highlights, milestones and performance issues are contained within the People 2015–16 Quarter 4 Performance Report (Appendix A) and management reports on the Bristol Corporate Plan (BCP) measures with performance reported as “Well Below Target” (Appendix B).



Policy

1. Not applicable

Consultation

2. **Internal**
Directorate Leadership Team and Senior Leadership Team
3. **External**
Not applicable

Context

4. The mayoral themes formed the basis of the Corporate Plan 2014/17 that was agreed at Full Council on 22nd July 2014. A suite of measures of success have subsequently been agreed to determine progress towards achieving the strategic objectives identified with the Corporate Plan.

Appendix A (Place 2015-16 Quarter 4 Performance Report) reports on key measures in delivering the Corporate Plan and the year-end position can be summarised as follows:

- 21 measures, 19 of which are reported in-year
 - 12 measures are above or well above target
 - 5 measures are below target
 - 1 measure is well below target
 - 2 measures awaiting outturn data
 - 5 measures did not set a target, owing to changed definitions
- Of these 19 measures, 14 have historic data
 - 9 measures have an improving direction of travel when compared to the same period in 2014
 - 5 measures have a declining direction of travel when compared to the same period in 2014

Appendix B is presented in response to an OSMB resolution in 2015. The intent was to ensure that OSMB had the information required to ensure plans are in place for those indicators which present as “well below target” (showing as red in Appendix A).

This quarter there is one measure, BCP036b - *Percentage of 17 to 21 year old care leavers in EET (open referrals)*, where performance is well below target. The management note (Appendix B) sets out a range of factors which have contributed to this, and the actions in place in order to secure improvement. The management note also takes account of changes of emphasis since the May 2016 mayoral and local elections.

Headline findings for quarter 4 / year-end reporting:

- The work around promoting independence through ‘Direct Payments’ has had a beneficial impact for service users and performance has improved steadily throughout the year.
- Percentage of 16 to 18 year olds who are not in education, employment or training (5.9%) is the best figure since records began in 2008.
- The percentage of both Primary & Secondary schools rated good or better by Ofsted continues to improve.
- The overall employment rate in Bristol (75.9%) and the worklessness differentials across Bristol (13.1%) both performed above target and both performed better than in previous years, reinforcing our commitment to the Corporate Plan outcome of Keeping Bristol Working & Learning (a learning city where every citizen has access to good education and is able to acquire the skills they need to join Bristol’s world-class workforce.)
- Although still above the national average, the percentage of pupils achieving 5 or more A*-C grades at GCSE (54%) was below target and slightly below last year’s performance. The gap in attainment for both disadvantaged children and looked after children needs to be addressed in the year ahead. It should be noted that the way Key Stage 4 data will be recorded and reported will change significantly for the next reporting period.

Proposal

5. People Scrutiny Commission is asked to note the contents of the summary performance report.

Other Options Considered

6. Not applicable.

Risk Assessment

7. Not applicable.

Public Sector Equality Duties

- 8a) Before making a decision, section 149 Equality Act 2010 requires that each decision-maker considers the need to promote equality for persons with the following “protected characteristics”: age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation. Each decision-maker must, therefore, have due regard to the need to:
- i) Eliminate discrimination, harassment, victimisation and any other conduct prohibited under the Equality Act 2010.
 - ii) Advance equality of opportunity between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to --
 - remove or minimise disadvantage suffered by persons who share a relevant protected characteristic;
 - take steps to meet the needs of persons who share a relevant protected characteristic

that are different from the needs of people who do not share it (in relation to disabled people, this includes, in particular, steps to take account of disabled persons' disabilities);

- encourage persons who share a protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

- iii) Foster good relations between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to –
 - tackle prejudice; and
 - promote understanding.

- 8b) This report is a statement of the progress on delivery of the Corporate Plan objectives and therefore no equality impact assessment been undertaken. Individual workstreams will have undertaken equality impact assessments as part of developing and delivering the work programmes.

Legal and Resource Implications

Legal

Not applicable.

(Legal advice provided by n/a)

Financial

(a) Revenue

Not applicable.

(b) Capital

Not applicable.

(Financial advice provided by n/a)

Land

Not applicable.

Personnel

Not applicable.

(Personnel advice provided by n/a)

Appendices:

Appendix A: 2015-16 Qtr.4 Performance Report against Corporate Priorities

Appendix B: 2015-16 Qtr.4 Management Report of “well below target” measure

LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

Background Papers:

None

2015/16 Quarter 4 (01 April 15 – 31 March 16) People Scrutiny; Measures of Success against the Corporate Priorities

KEY: Direction of Travel

↑	Better than same time last year	=	Same as same time last year
↓	Worse than same time last year	n/a	Not available / Not applicable

KEY: Summary of Performance

↑	9	=	0
↓	5	n/a	8

Well Below Target	1
Below Target	5
On/Above Target	12

Healthy & Caring

Performance Indicators

Measures of success	Code	Frequency of measure	2014/15 Outturn	2015/16 Target	Qtr4 Outturn Performance	Direction of Travel (Q4 to Q4)	Comments about progress of the measures
Increase the percentage of adults receiving direct payments	BCP005a	Quarterly	Changed Definition for 2015/16	17.5%	29.5% (Above Target)	n/a - Changed definition	908 / 3,080 There is ongoing work to simplify the DP process so that it is easier for citizens and staff to access direct payments and use these to allow greater control, independence and creativity in meeting identified outcomes. It is anticipated that with a more streamlined process the uptake of Direct Payments will continue to rise.
Increase the percentage of carers receiving direct payments for support direct to carer	BCP005b	Quarterly	Changed Definition for 2015/16	88.0%	96.6% (Well Above Target)	n/a - Changed definition	1,247 / 1,291 We continue to promote one off direct payments to carers in order to meet identified outcomes that enable them to continue in their caring role. The carers team is doing promotional work with seldom heard carers and is streamlining the assessment process to enable as many carers as possible to access the support they are eligible for.
Increase the percentage of adults with learning difficulties known to HSC, who are in paid employment	BCP006	Quarterly	5.4%	7.0%	7.5% (Above Target)	↑	50 employed / 671
Increase the number of disabled people enabled to live more independently	BCP007	Quarterly	2,944	2,950	2,887 (Below Target)	↓	Due to increasing and ongoing pressure in local hospitals, the council and our partners are increasingly discharging people into community based residential beds for ongoing assessment and support. This is intended to ensure that people who do not need to be in hospital are cared for in a more appropriate setting. And unintended consequence of this is some older people and families opting to stay in the care home, rather than moving back home. For this quarter, we missed the target by about 60 people. We will review the discharge pathway with the NHS going forward.
Average length of stay per household (Family/Single) in B&B	BCP008	Quarterly	29.30	25.00	21 days (Well Above Target)	↑	
Increase the percentage of children achieving a good level of development at Early Years Foundation	BCP009	Annual	58.4%	58.5%	63.8% (Above Target)	↑	There was a significant increase in EYFSP outcomes in 2014, demonstrating, in part, the impact of targeted support for schools and settings through the systems leadership strategic partnership between the LA and the Bristol Early Years Teaching School. BME children, particularly black and black british boys, achieved less well than their peers and Specialist Leaders of Education have been recruited through the National College to improve attainment for these children, and maximise professional expertise in the early years sector.
Increase the number of private sector dwellings returned into occupation	BCP010	Quarterly	666	600	602 (Above Target)	↓	The number of long term empty homes are reducing year on year, it is increasing becoming challenging to deliver ever increasing empty properties being brought back into use.
Reduce the total Recorded Crime per 1,000 population	BCP011	Annual	95.5	90	Data not yet available	n/a - Annual measure	In 2015/16, year to date figures (Apr-Dec inclusive) show around 44,479 crimes have been recorded. This represents a 7% increase on the same period for 2014-15. - Much of this rise is accounted for by rises in violence without injury offences and Public Order offences. - This offence type has increased across England and Wales. Changes in this offence type can be a reflection of police activity and reporting, rather than a rise in the levels of criminality. Public Order offences are more prone to changes in police recording practices and it is likely that a greater proportion of incidents are now being recorded as crime incidents. - Sexual offences have increased by 28 per cent compared with the previous year (+228). Rolling 12 month volumes of sexual offences have been increasing since early 2013. This rise corresponds with rises observed across England and Wales and should be viewed in the context of a number of high-profile reports and inquiries which are thought to have resulted in police forces reviewing and improving their recording processes. - There has been a 16 per cent increase in Vehicle Offences compared against the previous 12 month period. There has been an increase in the volume of Vehicle Interference offences which may be linked to a change in Home Office guidance with respect to interpreting the motive of an offender. There has also been an increase in the volume of theft of a motor vehicle offences involving a motor cycle. This matches anecdotal evidence which suggests across England and Wales there has been a rise in two-wheeled vehicle thefts.
Reduce the total number of Anti Social Behaviour incidents	BCP013	Annual	36,611	32,855	Data not yet available	n/a - Annual measure	-The Police ASB year-end data 'is in', but awaiting partner data. - In 2015/16, police in Bristol recorded 15,592 incidents of Anti-Social Behaviour (ASB), a 23 per cent decrease compared to the previous year. - The majority (73%) of ASB incidents recorded by police in 2015/16 were classified as 'ASB-Nuisance'. There was a 26 per cent reduction in the volume of ASB-Nuisance incidents compared to the previous year - There has been a 29 per cent increase (+325) in the volume of ASB-Environmental incidents. - Based on data received, the projected figure for year end is 22,000 against a target of 27,500. - Reports of ASB have been significantly reduced. An increase in confidence of public agencies tackling ASB (as highlighted within the Quality of Life survey), better early intervention and problem solving has had a positive impact.

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Measures of success	Code	Frequency of measure	2014/15 Outturn	2015/16 Target	Qtr4 Outturn Performance	Direction of Travel (Q4 to Q4)	Comments about progress of the measures
Percentage of older people at home 91 days after discharge from hospital into reablement / rehabilitation	DPE009	Annual	85.0%	87%	81.1% (Below Target)	↓	This year we have amalgamated several Teams in order to be able to support more people and some people with less complex needs. During the autumn of 2015 to date, the Reablement services flexed criteria due to pressure in the Hospitals and supported people who were delayed in hospital to move out into bedded areas. This has adversely affected outcomes as people were either readmitted to hospital or went to a planned admission to a care home.
Reduce the permanent admissions aged 65+ to residential and nursing care, per 100,000 population	DPE076a	Quarterly	Changed Definition for 2015/16	Establish Benchmark	961.4	n/a - Changed definition	12 months: 583 admissions / 58,769 * 100,000 We are making fewer permanent placements directly from Hospital by offering short term Discharge to assess schemes. This is partly due to cost where a placement is more cost effective than the cost of a package of care at home. We hope to reduce this figure through the recommissioning of care homes and through effective use of Discharge to Assess schemes from Hospital meaning that less patients are placed in permanent care homes directly from Hospitals and more patients are able to return home. This is a Better Care Bristol target. We will set a target once we have established a benchmark with partners. This is currently above the national average.

Working & Learning

Performance Indicators

Measures of success	Code	Frequency of measure	2014/15 Outturn	2015/16 Target	Qtr4 Outturn Performance	Direction of Travel (Q4 to Q4)	Comments about progress of the measures
Increase the percentage of pupils achieving 5 or more A*- C grades at GCSE or equivalent inc. Eng & Maths	BCP031	Annual	55.2%	60%	54% (Below Target)	↓	The 2015 outcome for 5 A* to C GCSE including English and maths figure declined by 1.2ppts from 55.2% in 2014 to 53.4% in 2015. Bristol remains above the national average and is ranked 110/151 LAs. This figure has risen every year for almost a decade prior to this year, with an average increase of 1.7ppts each year over the last 4 years. The decline in 2015 still leaves Bristol 1.7ppts in advance of the 2013 level. The trend is still upwards. Bristol was above the national average in 2014 and remains above the provisional England average this year. The impact of the Wolf Review and other changes (for example, the English GCSE specification) caused a fluctuation nationally between 2013 and 2014. Provisional results indicate that this trend is continuing in 2015. Bristol's ranking is currently 110 out of 151 local authorities nationally. For Information: The way Key Stage 4 data is recorded and reported will change significantly in 2016/17.
Increase the percentage of pupils achieving level 4 in Reading, Writing and Maths at Key Stage 2	BCP032	Annual	76.0%	79%	78% (Below Target)	↑	
Reduce the percentage of 16 to 18 year olds who are not in education, employment or training	BCP033	Quarterly	6.6%	5.6%	5.9% (Above Target)	↑	
Overall employment rate of working age population	BCP034	Quarterly	69.5%	71.5%	75.9% (AboveTarget)	↑	
Reduce the percentage of adults with no formal qualifications	BCP035	Annual	9.7%	9.5%	9.8% (Below Target)	↓	The Community Learning Team continues to provide effective engagement and provision to meet the needs of adults with no formal qualifications. There have been some innovative pilot courses linking directly with specific job opportunities (e.g. First Bus)
Percentage of 17 to 21 year old care leavers in EET (statutory return - recorded around birthday) *	BCP036a	Quarterly	Changed Definition for 2015/16	48.0%	51.2% (AboveTarget)	n/a - Changed definition	There is a 3 month data lag for this Pl...the cohort of young people for whom this information is collected has been expanded to include relevant and former relevant young people whose 17th, 18th, 19th, 20th or 21st birthday is in the quarter being reported. Contact, activity and accommodation information is collected for each young person in the cohort within 3 months before and one month after each birthday with the exception of the young person's 18th Birthday where the collection period is 3 months after the young person's 18th Birthday.
Percentage of 17 to 21 year old care leavers in EET (open referrals)	BCP036b	Quarterly	Changed Definition for 2015/16	58.0%	48% (Well Below Target)	n/a - Changed definition	There is a focussed and cross-cutting improvement plan aimed at improving the percentage of EET care leavers to 58%. Resources have been realigned to help us meet our target in 2016/17.
Worklessness rate differentials in Bristol	BCP037	Quarterly	15.3%	13.9%	13.1% (AboveTarget)	↑	
The percentage of Primary schools rated good or better by Ofsted	DPE028e	Quarterly	87.0%	85%	89.6% (Above Target)	↑	86 of 96 schools
The percentage of Secondary schools rated good or better by Ofsted	DPE028f	Quarterly	84.0%	85%	95% (Well AboveTarget)	↑	19 out of 20 schools

Management report – BCP036B Percentage of 17 to 21 year old care leavers in EET (open referrals)

Explanation of performance:

This indicator is our local, contemporaneous measure of activity for all care leavers. It is captured monthly and reports on contact and status for care leavers in the preceding two months.

The reported percentage in EET (Education, Employment & Training) fell from 54% in Quarter 2 to 48% in Quarter 3 and Quarter 4. This downturn in performance in part reflects those young people who started courses/training programmes in September 2015 but who have not continued on them.

Planned actions to bring metric back on target:

Targeted action is being taken to focus on those young people who are not in education, employment or training and to take remedial action for those who have not sustained the place they had in September.

As part of our Improvement Plan, an EET worker has been appointed who is leading this focussed work alongside leaving care practitioners.

The focus of developments in Quarter 4 aimed at improving our performance have been:

- Awarding a contract to Creative Youth Network to deliver an enhanced and dedicated careers education, advice and guidance for care leavers – appointments are underway and delivery expected from Quarter 1 2016/17 onwards.
- Improving the offer for care leavers into employment and apprenticeships with the council – 6 care leaver apprentices currently employed with more expected in the current round of recruitment.
- Delivering a revised offer of support to care leavers progressing to Higher education, including working with carers, universities, colleges, the HOPE and third sector providers to raise awareness and skills.
- Working with HYPE (Helping Young People into Employment) to target and support more care leavers into training and employment.
- The HOPE Virtual School have targeted young people in Y11/12 to support achievement and progression from Key Stage 4 and, for those who did not achieve predicted grades in 2015, to ensure this does not become a barrier to EET by identifying and supporting alternative pathways and supporting re-takes etc.

Expected impact of the Actions (with timescales):

- Increase in EET to 58% by end 2016/17 (*S903 reporting [BCP036a] – reported 3 months in arrears*)